



Service**Connect** – Powering Smart, Seamless Operations



## WHY

## Service Connect

Service**Connect** all-in-one is your digital transformation partner, designed to streamline operations, boost productivity, and cut down manual inefficiencies across industries. With its powerful suite of Six integrated modules: WorkFlowConnect, FieldConnect, FleetConnect, Freelance Hub, SiteConnect and CaptureConnect. Organizations can automate workflows, manage field teams, optimize fleets, track freelance work, and document activities in real-time. Whether you're manufacturing, construction, logistics, or utilities, ServiceConnect centralizes your operations into one cohesive, smart platform.

Built for adaptability, Service Connect grows with your business from small teams to enterprise-scale operations. Its customizable features let you tailor workflows to your industry needs, while real-time dashboards and detailed reports give decision-makers the insights they need to act fast. With robust risk mitigation tools and seamless integration capabilities, ServiceConnect isn't just a tool, it's a strategic asset that empowers smarter operations and a stronger ROI.

### INDUSTRIES SERVED



Manufacturing



Logistics



**Telecommunications** 



Construction



Energy and Utilities











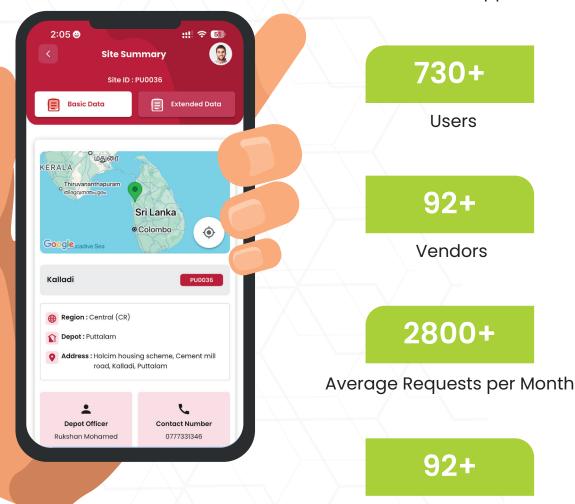




## DRIVE **EFFICIENCY** AND **GROWTH** WITH DATA-POWERED OPERATIONAL INSIGHTS

5,866+

Telco Towers Supported



Average Requests per Day

## MODULES OF ServiceConnect



#### WorkFlowConnect

WorkFlowConnect streamlines work order handling by automating preventive and corrective maintenance, managing emergency repairs, and reducing downtime across operations.



#### **FleetConnect**

fleetConnect offers tools to optimize fleet management, including driver and passenger management, vehicle tracking, and refuel monitoring. This helps businesses ensure fleet efficiency while reducing operational costs.



#### CaptureConnect

CaptureConnect enables teams to document work with photos and videos, upload and organize them efficiently, and maintain a clear proof-of-work trail for better transparency.



#### **FieldConnect**

FieldConnect supports field operations through access control, routine inspections, and maintenance tracking. It uses checklists, real-time updates, and approvals to manage tasks effectively.



#### SiteConnect

SiteConnect offers an interactive map and site view to manage locations by region, depot, and site. It includes zoom and filtering tools, with asset and site data for informed decisions.



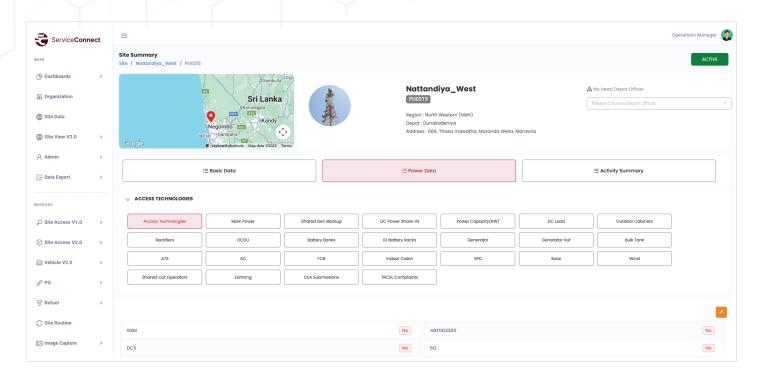
#### Freelance Hub

Freelance Hub simplifies freelance project management by centralizing work orders, tracking assignments, and improving collaboration between freelancers and organizations.

## SITE VIEW

#### **DETAILED SITE DASHBOARD**

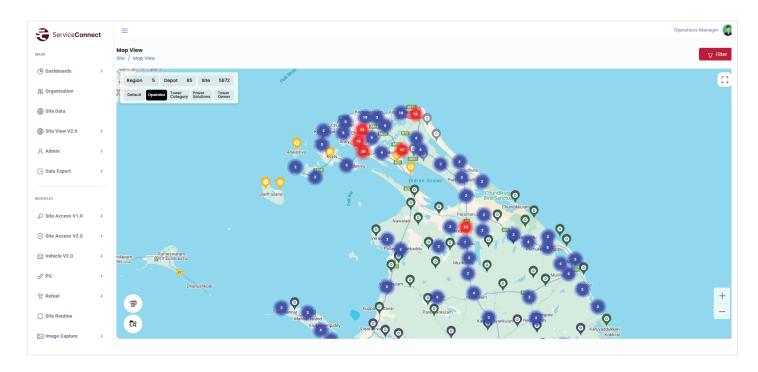
Displays in-depth site information including location, power data, and infrastructure components, helping teams manage operations efficiently.



### **MAP VIEW**

#### **REGIONAL POWER SOLUTIONS OVERVIEW**

Shows site locations and statuses by region, filtered by power solutions for quick, high-level operational insights.



## BENEFITS OF ServiceConnect



#### **Streamlined Operations**

Automate workflows and reduce manual errors for smoother day-to-day activities.



#### **Improved ROI**

Optimize resource utilization and reduce operational costs through efficient management tools.



#### **Real-Time Insights**

Leverage dashboards and reports for informed decision-making and enhanced performance tracking.



#### **Enhanced Productivity**

Empower teams with tools to collaborate effectively and complete tasks on time.



#### **Customizable Solutions**

Tailor features to meet industry-specific needs and ensure maximum impact.



#### **Risk Mitigation**

Proactively address potential issues with preventive and corrective maintenance capabilities.



#### **Centralized Data Management**

Unify critical information across modules for improved visibility and control.



#### Scalability

Adapt and grow with your business, supporting operations from small teams to large enterprises.



#### **Data-Driven Decision Making**

Utilize dashboards and reports to uncover insights, trends, and performance gaps.

# FEATURES & FUNCTIONALITIES

#### **Dashboards**

Visualize key metrics and data at a glance.

#### **Reports**

Generate detailed reports to track performance and progress.

#### **Organization Management**

Manage and structure your organization's operations.

#### **User Management**

Control user access and permissions across the system.

#### **Notifications & Alerts**

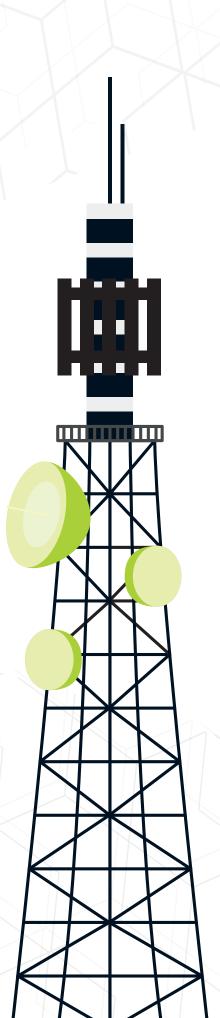
Stay informed with timely alerts for important updates.

#### **Integrations**

Seamlessly connect with third-party tools and systems.

#### **Centralized Data Management**

Store and access all system data in one unified location.



## **CONTACT US**

We'd love to hear from you!

If you have questions about our solutions, need support, or want to explore how our products can transform your operations, our team is ready to assist you.



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